

# Improve Patient Satisfaction

Dr. Laman is a practicing cardiologist with the Thoracic Cardiovascular Institute, Mid-Michigan's Premier Cardiovascular group. He is also an Assistant Professor of Medicine at Michigan State University-College of Osteopathic Medicine.

Dr. Laman's seminars are upbeat, energetic, and extremely practical. His focus is to teach participants skills that can rapidly enhance their lives and transform their ability to provide better patient care.

Dr. Laman treats patients daily and has extensive experience working with their emotional and psychological needs. He has more than 4,000 hours in direct patient counseling and over 20 years of experience teaching simple methods for increasing patient satisfaction.

Dr. Laman has appeared on ABC, NBC, and PBS. His ground breaking book, *How to Heal Your Broken Heart--A Cardiologist's Secrets for Physical, Emotional, and Spiritual Health* is published by Advantage press. Dr. Laman was formerly on the speaker's bureau for Merck and Company, Wyeth Pharmaceuticals. He has also spoken for Pfizer, PBS in Detroit, and numerous hospitals.

**To Schedule an Event *Today!* Call: 954-791-7991**



**Board Certified Cardiologist • Author • Trainer • Pastor**  
**Assistant Professor of Medicine**  
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